

Mr Hicks
By Email: timhicks@pt.lu

Our Ref: RAA / 008190
Your Ref:

23 May 2022

Email: legal.servicescentral@northyorkshire.police.uk

Dear Mr Hicks

Customer Contact Arrangements – Chief Constable of North Yorkshire Police

I write in relation to the above named matter, in particular the letter dated 3 March 2021 from the Director of Legal at Evolve Legal Services on behalf of the Chief Constable of North Yorkshire Police. For ease of reference, I have enclosed a copy of that letter.

As you are aware, a customer contact arrangement was established in respect of your correspondence to North Yorkshire Police and a review of this has now been conducted, in light of it being approximately 12 months since the customer contact arrangement commenced.

The reasoning behind the contact arrangement being imposed has been considered as part of the review as well as contact with North Yorkshire Police over the last 12 months. The outcome of the review has led to it being appropriate to extend the customer contact arrangement for a further period of time, this will take place with immediate effect, subject to any representations you wish to make in relation to this decision. If you do make such representations, these will be taken into account before a final decision is communicated to you. Please note that we require any representations to be provided **within 5 working days of the date of this letter**.

Xanthe Tait, Director Evolve Collaborative Legal Services

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Evolve Legal Services is a collaboration delivering professional services on behalf of:



Please note, the imposition of this arrangement does not prevent you being able to call 101 or 999 in the case of an emergency, or to report a crime.

Yours sincerely

EVOLVE LEGAL SERVICES