



1. Home (<https://www.gov.uk/>)
2. Benefits (<https://www.gov.uk/browse/benefits>)
3. Heating and housing benefits (<https://www.gov.uk/browse/benefits/heating>)

# Warm Home Discount Scheme

## 1. Overview

You could get £140 off your electricity bill for winter 2018 to 2019 under the Warm Home Discount Scheme.

The money is not paid to you - it's a one-off discount on your electricity bill, between September and March.

You may be able to get the discount on your gas bill instead if your supplier provides you with both gas and electricity. Contact your supplier to find out.

The discount will not affect your Cold Weather Payment (<https://www.gov.uk/cold-weather-payment>) or Winter Fuel Payment (<https://www.gov.uk/winter-fuel-payment>).

## Eligibility

There are 2 ways to qualify for the Warm Home Discount Scheme:

- you get the Guarantee Credit element of Pension Credit (<https://www.gov.uk/the-warm-home-discount-scheme/guarantee-pension-credit>) - known as the 'core group'
- you're on a low income (<https://www.gov.uk/the-warm-home-discount-scheme/low-income>) and meet your energy supplier's criteria for the scheme - known as the 'broader group'

How you apply for the Warm Home Discount Scheme depends on how you qualify for the discount.

## Pre-pay or pay-as-you-go meters

You can still qualify for the discount if you use a pre-pay or pay-as-you-go electricity meter.

Your electricity supplier can tell you how you'll get the discount if you're eligible, for example a voucher you can use to top up your meter.

## Park (mobile) homes

You apply a different way (<https://parkhomeswhd.com/>) if you live in a park home.

Contact Charis Grants for more information about the scheme for park homes.

### Charis Grants Ltd

Telephone: 0330 555 9424

Monday to Friday, 9am to 5:30pm (closed on bank holidays)

Find out about call charges (<https://www.gov.uk/call-charges>)

## 2. If you get the Guarantee Credit element of Pension Credit

You qualify for the discount if on 8 July 2018 all of the following applied:

- your energy supplier was part of the scheme (<https://www.gov.uk/the-warm-home-discount-scheme/energy-suppliers>)
- your name (or your partner's) was on the bill
- you were getting the Guarantee Credit element of Pension Credit (<https://www.gov.uk/pension-credit/>) (even if you get Savings Credit as well)

This is known as being in the 'core group'.

## How to apply

You'll receive a letter by 7 December 2018 telling you how to get the discount if you qualify.

Your letter will say if you need to call a helpline by 28 February 2019 to confirm your details.

Your electricity supplier will apply the discount to your bill by the end of March 2019.

## If you did not get a letter

Contact the Warm Home Discount Team if you did not get the letter and you think you're eligible for the 'core group'.

### Warm Home Discount Team

Telephone: 0800 731 0214

Monday to Friday, 8:30am to 4:30pm

Find out about call charges (<https://www.gov.uk/call-charges>)

Warm Home Discount Team

Blue Zone, Ground Floor Phase 1

Peel Park

Brunel Way

Blackpool

FY4 5ES

Do not contact the Warm Home Discount Team if you're not eligible for the 'core group'. Check if you're eligible to apply another way (<https://www.gov.uk/the-warm-home-discount-scheme/low-income>).

## 3. If you're on a low income

You may be able to apply directly to your electricity supplier for help if you do not get the Guarantee Credit element of Pension Credit but:

- your energy supplier is part of the scheme (<https://www.gov.uk/the-warm-home-discount-scheme/energy-suppliers>)
- you're on a low income
- you get certain means-tested benefits

This is known as being in the 'broader group'.

To get the discount you'll need to stay with your supplier until it's paid.

## How to apply

Your electricity supplier decides who can get the discount - check with your supplier to see if you're eligible and how to apply.

Check with your supplier as early as possible. The number of discounts suppliers can give are limited.

## 4. Energy suppliers

The following suppliers are part of the scheme:

- Angelic Energy - see Robin Hood Energy (<https://robinhoodenergy.co.uk/home-help/warm-home-discount-scheme-work/>)
- Atlantic - see SSE (<https://www.sse.co.uk/help/accessibility/warm-home-discount>)
- Boost – see OVO (<https://www.ovoenergy.com/help/warm-home-discount>)
- Bristol Energy (<https://bristol-energy.co.uk/warm-home-discount>) - only if you're eligible for the 'core group (<https://www.gov.uk/the-warm-home-discount-scheme/guarantee-pension-credit>)'
- British Gas (<http://www.britishgas.co.uk/whd>)
- Bulb Energy (<https://help.bulb.co.uk/hc/en-us/articles/115001245512-Can-I-get-the-Warm-Home-Discount->)
- Citizen Energy - see Robin Hood Energy (<https://robinhoodenergy.co.uk/home-help/warm-home-discount-scheme-work/>)
- Co-operative energy (<https://www.cooperativeenergy.coop/reduce-your-bills/whd/>)
- Ebico - see Robin Hood Energy (<https://robinhoodenergy.co.uk/home-help/warm-home-discount-scheme-work/>)
- Economy Energy (<https://www.economyenergy.co.uk/reduce-energy-costs/warm-home-discount/>)
- EDF Energy (<http://www.edfenergy.com/products-services/for-your-home/safe-warm-and-well/warm-home-discount.shtml>)
- E.ON (<http://www.eonenergy.com/for-your-home/Get-energy-efficient/how-are-we-helping/Warm-home-discount>)
- First Utility (<http://www.first-utility.com/about-us/saving/energy-saving/warm-homes-discount/>)
- Flow Energy (<https://www.flowenergy.uk.com/warm-home-discount/>)
- GB Energy - see Co-operative energy (<https://www.cooperativeenergy.coop/reduce-your-bills/whd/>)
- Great North Energy - see Robin Hood Energy (<https://robinhoodenergy.co.uk/home-help/warm-home-discount-scheme-work/>)
- Green Star/Hudson (<http://www.mygreenstarenergy.com>)
- Liverpool Energy Community Company (LECCy) - see Robin Hood Energy

(<https://robinhoodenergy.co.uk/home-help/warm-home-discount-scheme-work/>)

- Lumo – see OVO (<https://www.ovoenergy.com/help/warm-home-discount>)
- Manweb - see Scottish Power (<https://community.scottishpower.co.uk/t5/Help-paying-your-bill/Warm-Home-Discount-Scheme/ta-p/14>)
- M&S Energy - see SSE (<https://www.sse.co.uk/help/accessibility/warm-home-discount>)
- npower ([https://www.npower.com/spreading\\_warmth/home/warm-home-discount](https://www.npower.com/spreading_warmth/home/warm-home-discount))
- Our Power (<https://our-power.co.uk/warm-home-discount-scheme>) - only if you're eligible for the 'core group (<https://www.gov.uk/the-warm-home-discount-scheme/guarantee-pension-credit>)'
- OVO (<http://www.ovoenergy.com/ovo-answers/does-ovo-offer-the-warm-home-discount/>)
- Powershop – see npower ([https://www.npower.com/spreading\\_warmth/home/warm-home-discount](https://www.npower.com/spreading_warmth/home/warm-home-discount))
- Ram Energy - see Robin Hood Energy (<https://robinhoodenergy.co.uk/home-help/warm-home-discount-scheme-work/>)
- Robin Hood Energy (<https://robinhoodenergy.co.uk/home-help/warm-home-discount-scheme-work/>) - only if you're eligible for the 'core group (<https://www.gov.uk/the-warm-home-discount-scheme/guarantee-pension-credit>)'
- Sainsbury's Energy - see British Gas (<https://www.britishgas.co.uk/whd>)
- Scottish Gas - see British Gas (<https://www.britishgas.co.uk/whd>)
- Scottish Hydro - see SSE (<https://www.sse.co.uk/help/accessibility/warm-home-discount>)
- ScottishPower (<https://community.scottishpower.co.uk/t5/Help-paying-your-bill/Warm-Home-Discount-Scheme/ta-p/14>)
- Southern Electric - see SSE (<https://www.sse.co.uk/help/accessibility/warm-home-discount>)
- Spark Energy (<https://sparkenergy.co.uk/warmhomediscount>)
- SSE (<https://www.sse.co.uk/help/accessibility/warm-home-discount>)
- SWALEC - see SSE (<https://www.sse.co.uk/help/accessibility/warm-home-discount>)
- Utilita (<http://www.utilita.co.uk/save-energy/warm-home-discount>)
- Utility Warehouse (<https://www.utilitywarehouse.co.uk/clubhouse/warmhome/>)
- White Rose Energy - see Robin Hood Energy (<https://robinhoodenergy.co.uk/home-help/warm-home-discount-scheme-work/>)
- Your Energy Sussex - see Robin Hood Energy (<https://robinhoodenergy.co.uk/home-help/warm-home-discount-scheme-work/>)