14/11/2017 Parking Services

Dear sirs,

I would like you to register and respond to my comments about the parking of campervans in Whitby's upper marina car park. Over the last few years, as a local resident, I have witnessed the impact of the growing number of campervans using the car park for overnight stays, some of which stay for periods of up to a week. This is having the effect of turning the car park into a caravan site which, I believe, is not permittable in legal terms.

I have personally witnessed the following -

- 1. Having to walk past vans with generators and engines running 20 minutes or more, with exhaust fumes churning out.
- 2. Occupants sitting around in nightwear and slippers on the road and path.
- 3. Occupants with deckchairs across other parking spaces drinking alcohol.
- 4. Dogs tied up to the vans spread out across other parking spaces.
- 5. Vans causing an obstruction on the road and having to be asked to move in order that the boatyard can carry out normal operations.
- 6. Vans parking on yellow lines for an hour until there is a space to park.
- 7. Vans leaving at 7.30am in order to avoid paying for an overnight stay.
- 8. Rubbish bags hanging on the outside of vans overnight. It is known that there are rats in the area and this will have the effect of attracting vermin.
- 9. Receiving verbal abuse when pointing this out to occupants.
- 10. The number of car parking spaces being reduced because vans seem to require the use of 2 parking spaces.

There are many good campsites in the Whitby area which provide facilities for campervans and are open until early November. It does not seem fair to the general visitors that the car park is being used as a camping site by an increasing number of vans.

The location where the campervans park in the upper Marina car park causes congestion and can be a safety issue for walkers as well, with the exhaust fumes and movement of the vans trying to do 3 point turns next to the railway footpath crossing and official footpath route. Campervans frequently overhang the pathway next to the Marina.

The car park officials do not appear to be able to manage the escalating situation which may need a permanent order to be made to enforce matters.

06/08/2018	Parking Services	Dear Sirs, Regarding your previous communication, I am concerned that the campervan situation has not improved. There continues to be an abuse of the Upper Marina car park and Marina users car park in Whitby by campervan owners who appear to think it is a camp site they can use for extended periods, at a very low cost, to the detriment of other users and local residents. They continue to - 1. Fill up their water at the Marina users standpipe. 2. Place deckchairs and tables in adjoining parking spaces, drinking alcohol as a group. I believe if they are parked in a car park they can be breathalysed as still being in control of a vehicle. 3. Having dogs loose. 4. Leaving rubbish bags outside overnight. 5. Draining grey waste directly onto the grassed area next to the river. 6. Parking in the Marina permit users car park. 7. Parking outside the lines thus stopping the local boatyard from carrying out their work with the boat lift. There are plenty of local campervan/caravan sites that can accommodate them with good facilities and who should be able to benefit from their tourism. We need the situation to be remedied as soon as possible so that residents and other users can enjoy the natural beauty of Whitby without a sea of campervans facing us every day. I would be grateful if you would kindly consider my comments and advise me when the Parking officers will get the appropriate authority to manage the situation correctly. Yours faithfully, As it is some time since your communication with me and with the main holiday season coming up, I would be grateful if you would kindly update me regarding the Campervan situation in the Upper and Lower Marina car parks in central Whitby. Many thanks.
		Sent from my iPad
Complaint	Parking Services	Relating to the problem with travelers in the Marina car park Whitby there is a notice on a post in the car park which says 'no overnight campers or caravans' this is not being enforced, 17 caravans plus the large vehicles (transit vans) which tow them, all the caravans are taking up 3 spaces each and when the transit vans are there they park across 2 bays. None have any tickets on. Does this mean I can park there free of charge. Please contact to advise.